

Working Days and Timings:

- Working Days: Saturday to Thursday ,
- Working Hours: 8:00 till 12:30 , 16:00 till 18:00
- Gateway(s):
Aéroport International Ambouli Code: JIB

Contact Person(s):

- Fathia Ahmed FathiaAhmed.Youssouf@aramex.com
- Nima Daoud Nima.DaoudAbdi@aramex.com

Services:

- Consolidations: Yes
- Charges Collect: Yes
- Cash on Delivery: Yes
- ‘Charges Collect’ or ‘Cash on Delivery’ basis are acceptable but a pre-alert is a **MUST** in these cases to ensure the money is collectable from consignee(s) concerned; And origin should wait for our confirmation before dispatching the shipment.
- For all such shipments, a break bulk (B/B) fee of US\$31.07 per MAWB plus Plus Airport Import fees. Both charges will be deducted from the CC remittance due.
- In case this collect fee is to be collected from consignee(s) upon arrival, then this needs to be indicated to us in the pre-alert(s).

Alerting and Consigning AWBs:

- Aramex Djibouti / EACS
Rue de Genève,
Centre ville Immeuble Hôtel Plein Ciel,
Djibouti ,Djibouti.
Tel: 00253 21359409 / 25321356673

Peralerts should be sent to Aramex on:

- Attention: Aramex Djib
- Nima Daoud Nima.DaoudAbdi@aramex.com
- Email : ALL_JIB_EXP_Inbound@aramex.com

- For DTC shipment, Mawb should be consigned to final consignee directly; JIB airport terminal will contact consignee upon shipment arrival; Origin should also send JIB Aramex email pre-alert and we will check with consignee if they need our C & D services.

For inbound FRT shpts with different terms of the hawbs (e.g. DAP, DAT & DDP), pls get our approval before sending out.

Documents Required and Acceptable:

- Djibouti customs emphasize the following requirements in regards to import shipment into Djibouti:
 1. All incoming shipments must have: three originals commercial invoices stating CIF and/or FOB values. Two copies certificate of origin, three Original BOL in case of Ocean and MAWB/HAWB for the Air freight
 2. Consol shipments must be accompanied with original HAWBS and copies.
 3. Following items require import license from trade department: coffee, radioactive materials, medicines and vaccines, pharmaceutical and chemical products, rice, coal, frozen or chilled beef, firewood, frozen poultry, mutton, textiles, ozone-depleting substances and chemical precursors etc.

4. Live animals, plants and plants' materials, arms ammunition and explosives, narcotics and drugs, human remains, meat and meat products (all require special permits from various Refer to the ABC or TACT rules in force.

-Important Remarks to be adhered to prior to shipping by Air or Sea freight as the consignee should confirm the acceptance of the shipment, and that he can provide the related license if required or needed.

1. Full address of the consignee in JIB providing the contact name and telephone number.
 2. Full description of the shipment (by item). What kind of goods, is it Electronics (what kind of electronics, such as Washing machine, Transformer), Hi Tech, Garments, Textile. food ...etc. It is a must to provide a full description about the content.
 3. In order to handle, we also need to check if the consignee is authorized to import such items. Since the consignee have to present a license for clearance for some items.
 4. If JIB team confirmed that the consignee accept the shipment, then Copy of the MAWB, HAWB, commercial invoice, and Packing list should be sent to Aramex team in JIB before the ETA along with proper pre - alert.
- Failure to abide by the above will result in penalties, re-export the shipment, and losing creditability with JIB airport and with the airlines.